



## Yacht Park Crew – Detailer

### About Us

Family owned and operated since 1955; Van Isle Marina is one of British Columbia's largest full-service marinas. We pride ourselves on fostering engaged relationships rooted in integrity, supporting our community, and delivering excellence and value in every marina experience. Our vision is to enable relaxation and enjoyment of the boating lifestyle for all our guests, with a reputation for unparalleled, personalized service.

### Position Overview

As a member of the Yacht Park Crew, you will work outdoors in our vibrant marina environment, providing exceptional yacht detailing and supporting our Yacht Park operations. This physically active role demands both independence and teamwork. You will report directly to the Yacht Park Manager and play an integral part in upholding our standards of cleanliness, organization, and professionalism.

- Start date: March 2, 2026
- Location: Sidney, BC
- Wage: From \$25 per hour
- Schedule: Monday – Friday, 8:00am – 4:30pm
- Contact: Cara Dickinson, Human Resources

### What We Offer

- Fun and friendly oceanside workplace among an engaged team of 30+ staff
- Excellent compensation and benefits package
- Paid time off between Christmas & New Year's, sick days, and personal time
- Extended health & dental, health & wellness coverage
- Employer-matched pension plan & Long Term Disability after five years
- Personalized training, annual education allowance, and ongoing development
- Parking, personal lockers, dedicated breakroom with amenities
- Helly Hansen uniforms for all seasons, plus onsite laundry
- Corporate affiliate discounts & 50% off Marine Services (including moorage)

### Your Qualifications

- Detailing experience preferred
- Excellent attention to detail and organization
- Physically able to crouch, crawl, and lift 50 pounds
- Ability to work independently and as part of a team
- Pleasure Craft Operators Card an asset

## Your Responsibilities

### Self-Leadership

- Arrive on time, in uniform, and take pride in your work and workspace
- Follow through on activities and participate in training & development
- Actively engage in the performance management process

### Department Operations

- Deliver immaculate yacht cleaning and detailing
- Support cost control and inventory management of detailing products/tools
- Deliver exceptional guest service that encourages repeat business
- Assist other departments as needed

### Health & Safety

- Operate safely and in compliance with all regulations and company policies
- Participate in safety exercises and respond appropriately to emergencies

### Team Supports

- Work cooperatively with crew, supervisors, and managers
- Communicate through Microsoft Teams and meet regularly with your supervisor

## Our Cultural Compass

Van Isle Marina's Cultural Compass emphasizes that every decision and interaction should reflect the organization's purpose, values, and vision. The team is driven by a commitment to delivering excellence and value in every marina experience, guided by core values of integrity, engaged relationships, intentional results, and active community partnership. Our vision is to be the premier marina in the Pacific Northwest, recognized for enduring values and highly personalized service.

### Standards for Excellence

- Choose enthusiasm and a professional approach every day
- Maintain a pristine, formal facility, and a polished appearance
- Greet every guest with eye contact and a smile; address guests by name
- Ensure guests always come first and every inquiry is answered or referred professionally
- Be knowledgeable about all marina services and make helpful recommendations
- Thank every guest for their business
- Apply consistent marina branding to all communications
- Follow through with all commitments

## Ready to Apply?

If you are eager to join a distinctive, purpose-driven company where culture and values matter, please submit your resume and a brief cover letter to Cara Dickinson, Human Resources. We look forward to meeting individuals who share our passion for excellence and community.