# Facilities & Maintenance Crew - Maintenance Carpenter

* Start date: Immediately
* Location: Sidney, BC
* Contact: Cara Dickinson, Human Resources

# Business Overview

Van Isle Marina is one of the largest full-service marinas in British Columbia. Family owned and operated since 1955, we are committed to providing excellence and value in every marina experience. Our services are designed to enhance the relaxation and fun of the boating lifestyle, and to leave customers free to enjoy cruising the coast.

# The Position

This full-time career opportunity offers an above-average salary, an excellent benefits package, and an opportunity to work on interesting projects and activities. Both hands-on and diverse, this role focuses on carpentry, but also includes mechanical, plumbing, and electrical responsibilities. The position supports the highest standards of maintenance, repairs, and new construction of all marina facilities. This includes multiple commercial buildings, several acres of upland infrastructure, and one of the largest marinas in British Columbia. Based out of a modern and fully equipped workshop, all tools, equipment, and supplies are provided to support the success of the position. Working alone or as part of the team, this position reports to the Facilities & Maintenance Manager. The manager also provides this role with support crew as needed.

Employment Advantages

Join an engaged team of 30+ individuals committed to providing an exceptional customer experience.

* Fun & friendly oceanside workplace
* Excellent compensation package
* Paid time off between Christmas & New Year’s
* Paid sick days
* Paid personal time
* Extended health & dental package
* Health & wellness benefits
* Employer-matched pension plan
* Employer paid Long Term Disability after five years
* Personalized training & development - plus an annual education allowance
* Parking, personal lockers & dedicated breakroom - fridge, dishwasher, coffee & tea
* Helly Hansen winter & summer uniforms – onsite washer & dryer
* Corporate affiliate discounts
* 50% off Marine Services – including moorage

Qualifications

* Proven experience in skilled trades
* Working knowledge of carpentry, plumbing, electrical, and mechanical systems
* Hands-on and ability to work independently and as part of a team
* Ability to crouch, crawl & lift 50 pounds
* Committed attention to detail
* Demonstrate customer service skills
* Valid driver’s license
* Capable of tracking time & materials
* Basic computer skills
* Pleasure Craft Operators Card valuable
* Journeyman certificate an asset
* Enjoy outside work in all weather conditions
* Schedule: Monday – Friday, 8:00 am – 4:30 pm

# Accountabilities

## Self-Leadership

* Arrive to work on time and in uniform
* Plan, prepare, and report on day-to-day activity
* Take pride in work quality, workspace organization, and personal appearance
* Participate in training and development
* Participate in performance management process

## Department Operations

* Observe department operating procedures and cost control measures
* Maintain properties, grounds, docks, equipment, and inventory

## Health & Safety

* Work safety is a priority at all facilities and worksites
* Operate in accordance with legislation, regulations, and company policies
* Participate in safety exercises
* Respond appropriately to emergencies

## Supports

* Work co-operatively with crew members and managers
* Communicate through SharePoint
* Meet regularly with manager

Cultural Compass

The Marina purpose, values, and vision should be used as a tool to align decision making within the Company. These statements also provide a clear direction of where we are going and how we get there, as individuals and as a company. The performance management process is directly related to this standard presented in the statements below.

Purpose

Excellence and Value in Every Marina Experience

Values

* Engaged relationships with integrity
* Stakeholders achieving effective and intentional results
* Active partners in our natural and social community

Vision

The premier marina in the Pacific Northwest, founded on everlasting values, with a reputation for unparalleled personal service experiences.

Standards for Excellence and Value

* Choosing an enthusiastic attitude and approach
* Observing the uniform and maintaining a professional appearance
* Engaging every guest with an appropriate greeting at eye level and a smile within a reasonable distance
* Actively searching for ways to address the guest by their last name
* Ensuring the guest is always an immediate priority
* Never leaving a guest’s inquiry unanswered. In an efficient and professional manner ensuring the guest is introduced to the next marina representative who does have the answer
* Being knowledgeable about all marina services and being able to make service recommendations to guests
* Always thanking every guest for their business
* Applying marina branding that is consistent with our marketing plan to all communications: electronic, letters, phone, emails, fax sheet, etc.
* Guaranteeing the facility is well maintained, pristine, and formal
* Following through with our commitments

Only short-listed applicants will be contacted. Thank you.